

# Features and Benefits

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# Why choose One Net Business

Vodafone One Net Business is the UK's only cloud-based service that fully integrates fixed phones, mobiles, desktop and tablet connectivity, on a single platform. By integrating everything it simplifies your communications and means you'll have a single provider and one contract for all your fixed line and mobile requirements. Here are just some of the ways in which it's perfect for business.



## INNOVATIVE

- Future-proof system with planned product roadmap of new features and upgrades
- Ongoing virtual system upgrades – all the latest technology; no on-site disruption
- Ability to integrate One Net Collaboration with Microsoft Office 365 and Skype for Business
- Option to have One Net Voice plus business-grade Internet access (up to 90Mb) through one simple Ethernet connection
- Make One Net Business even faster, more flexible and more responsive with Vodafone 4G, available soon as standard on all Business plans



## INTELLIGENT

- Make or take calls on any device, wherever you are
- Set fixed and mobile phones to ring simultaneously or sequentially
- Get your customers talking to the right person with hunt groups that automatically redirect calls to those available
- Monitor the availability of colleagues on their fixed or mobile phones
- Operator console (coming soon) makes it easier for your front desk to distribute calls within your business



## FLEXIBLE

- Easy self-service management through the online Feature Management Portal
- New users, functionality and sites can be added virtually and quickly
- Individual users can manage their own calls and call profiles, whether in or out of the office, using the mobile application
- Quickly switch all calls to mobile phones or other business sites within minutes to avoid business disruption
- One Net Business works seamlessly with both Vodafone EuroTraveller and WorldTraveller



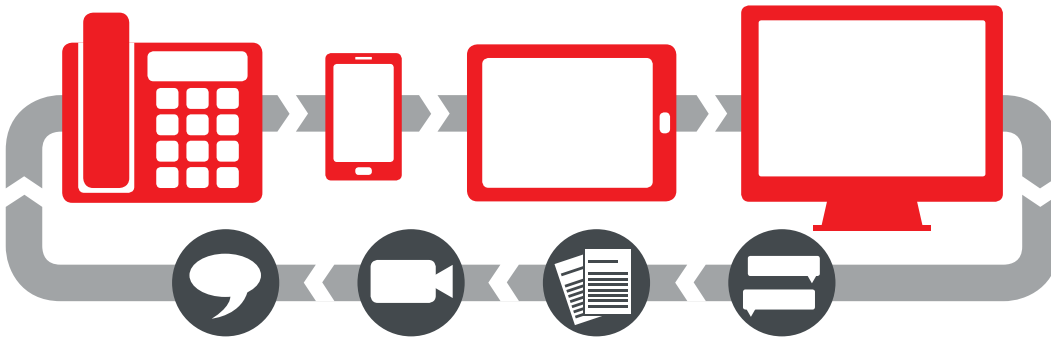
## RELIABLE

- A fully secure, hosted phone system located in Vodafone's core IP-based network
- Dedicated voice connectivity that is managed end-to-end and monitored 24/7 by Vodafone
- Ability to manage business continuity and reduce risk in your operations



## One Net Collaboration integrates your world

Vodafone One Net Collaboration with Microsoft Office 365 and Skype for Business gives you integrated voice services and the ability to merge fixed phones, mobiles and softphones, in one solution. It connects your employees, customers and suppliers seamlessly. It makes unified communications affordable for small and medium-sized enterprises.



Share voice, video, documents and instant messages across your range of devices

### Place and receive calls securely from virtually anywhere

Missed calls could be a thing of the past. Make and take calls from your desktop, smartphone or tablet and connect with any phone, desktop or Skype user around the world using your internet, network and data plans.

### Using your softphone, your laptop becomes your work phone

No need to reach for a separate phone and search for contacts – call with a single click from your desktop or laptop using your work number.

### Communicate however you like

Check your colleagues' availability in real-time, and then make a voice call, a video call, or send an instant message for fast and natural communications that suit you.

### Extensive set of voice services

No scrambling around trying to find the right conference line number users can easily set up conference calls as well as edit and share documents on the move. If you need to ring someone onto a call an expert or a colleague from a different department – you can just drag and drop.

### Call the author of a document

Forget about looking up numbers or leaving messages you can collaborate straightaway. With a single click you can talk to the authors of Word, PowerPoint and Excel documents, while still viewing the document.

### Answer emails with a call

With emails piling up in your inbox if you've received an email and want to discuss it straightaway just click on the sender's name and you're connected.