

# MOBILE GEOTAG

field services image & signature capture app

VISION | corporate services

CAPTURE SIGNATURES AND RECORD PHOTOGRAPHIC EVIDENCE ON-SITE TO SUPPORT FIELD BASED OPERATIONS

How **MobileGeotag** works...

**MobileGeoTag** is a smartphone app for Android devices that works in tandem with Crystal Ball's Mobile Track Lite, Pro, and Mobile LWP solutions.

It enables field based employees to record photographic evidence and capture signatures on the handset - which are then instantly transmitted to Crystal Ball's web-based field service management system, with times, dates, note attachments, and map reference locations.

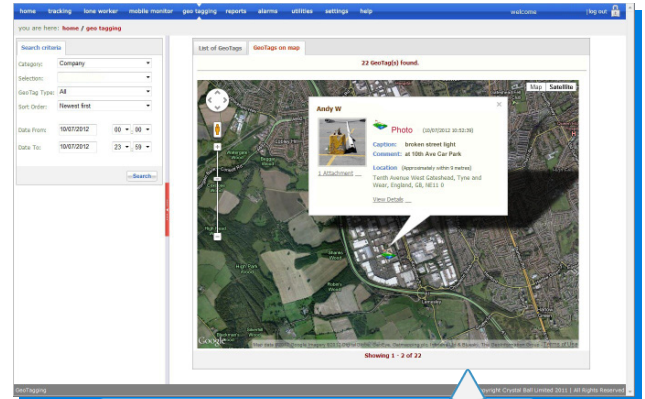
This data is invaluable for supporting daily visits, deliveries, routine inspections, and other similar tasks undertaken on location by field based personnel.

Using **MobileGeoTag** also means that employees only have to carry one device around with them while out in the field, as well as significantly reducing the amount of administration they have to do.

**MobileGeoTag** can also be configured to automatically send captured photos and data to specific recipients the moment they are captured by email attachment - containing all relevant details and a location map of that specific GeoTag.



Captured photos and signatures on-site are instantly relayed back to the Crystal Ball system.



With **MobileGeoTag**, you can view captured photos and signatures on Crystal Ball in either list format, or by location icons on the mapping.



How **MobileGeotag** can help your business...

## » Reduce administration and improve quality of workflow...

Supports tasks associated with location visits / inspections, deliveries, maintenance work, barriers to entry, insurance claims, equipment / assets conditions, or occupancy of premises.

## » Enhance Customer Service

Instantly notify customers with delivery receipts / collection notes for goods, or as authorisation / confirmation of inspections / claims carried out.

## » Asset Management Support Tool..

Can be used for maintenance purposes to record the condition of assets and hire equipment delivered to multi-site locations.

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